

This agreement establishes an annual piano service contract between Moore Piano Services ("the Technician") and the organization named below ("the Client") for the regular care and maintenance of acoustic pianos owned or maintained by the Client.

I. Parties to This Agreement

ORGANIZATION / CLIENT NAME

CONTACT NAME & TITLE

PHONE

EMAIL

CONTRACT EFFECTIVE DATE

SERVICE ADDRESS

II. Instruments Covered Under This Contract

List each piano covered under this agreement. A minimum of four (4) pianos is required for institutional contract pricing.

#	LOCATION / ROOM	MAKE / MODEL	CONDITION
1			
2			
3			
4			
5			
6			
7			
8			
9			
10			
11			
12			
13			
14			
15			

Need to list more than 15 instruments? Attach a separate sheet — we're happy to accommodate larger campuses.

III. Services Included

Two (2) standard tunings per instrument, per year, scheduled at intervals that account for seasonal humidity change (typically spring and fall).

- ◆ Free annual inspection and written condition report for each instrument.
- ◆ Priority scheduling ahead of non-contract clients.
- ◆ Minor repairs and adjustments performed during scheduled visits at no additional charge (sticking keys, minor regulation touch-ups, loose hardware).
- ◆ Consolidated invoicing — one invoice per visit covering all instruments, rather than billing per piano.
- ◆ 10% off every additional service for the life of the contract — regulation, deep cleaning, pitch raises, Dampp-Chaser installation, and any repair work beyond what's included above.

IV. Services Not Included

The following are not covered under the annual contract rate and will be quoted separately if needed: pitch raises for instruments significantly out of tune at the start of the contract term, full regulation or action rebuilds, restoration work, replacement of major parts (hammers, strings, soundboard repair), and damage resulting from causes outside normal use (water damage, impact, pest infestation, or neglect).

V. Pricing & Term

How pricing works: each covered instrument is billed at \$360/year, which includes both annual tunings (a \$40 savings per instrument off the standard \$200 single-tuning rate). Multiply \$360 by the number of instruments listed in Section II to get your total annual contract value.

EXAMPLE8 instruments × \$360/year = \$2,880 total annual contract value

NUMBER OF INSTRUMENTS COVERED (FROM SECTION II)	× \$360/YR EACH = TOTAL ANNUAL VALUE
BILLING SCHEDULE	4-instrument minimum applies.
☐ Annually	Every additional service during the
☐ Twice yearly (with each tuning visit)	contract term is billed at 10% off.
☐ Quarterly	

Term: This agreement covers a period of twelve (12) months from the Effective Date above and renews automatically for successive 12-month terms unless either party provides written notice of cancellation at least 30 days before renewal.

VI. Scheduling & Access

- ☐ Building access will be coordinated in advance by the Contact named above.
- ☐ A staff member does not need to be present during routine tuning visits.
- ☐ Visits will be scheduled at least 1 week in advance via phone or email.

VII. Termination

Either party may terminate this agreement with thirty (30) days written notice. Fees for services already rendered remain due. No long-term commitment beyond the current 12-month term is required, and there is no penalty for non-renewal.

VIII. Liability & Satisfaction Guarantee

Moore Piano Services takes every reasonable precaution in handling each instrument. While extremely rare, certain incidents such as string breakage may occasionally occur due to the delicate nature of pianos; such occurrences are not the result of negligence and are not covered as a defect of service. If the Client is not satisfied with any visit, Moore Piano Services will return at no charge to address the concern.

IX. Signatures

Davis L. Moore

Owner, Moore Piano Services

Authorized Signature, Client

DATE

DATE

Questions about this agreement?

(864) 340-5916 · moorepianoservices@gmail.com

Contact Davis directly — we're happy to walk through pricing, scheduling, or any details before signing.